

TABLE OF CONTENTS

Preface	1
Programme	2
Opening Speeches by:	
<i>Mr Giorgio Morales, Mayor of Florence</i>	4
<i>Mr Paolo Benelli, President of the Regional Council of Tuscany</i>	5
<i>Mr Giovanni Mannoni, "Difensore Civico" of the Tuscany Region</i>	8
<i>Mr Emile Noël, President of the European University Institute</i>	10
<i>Mr Carl Nørgaard, President of the European Commission of Human Rights</i>	11
<i>Mr Rolv Ryssdal, the President of the European Court of Human Rights</i>	12
<i>Mr Peter Leuprecht, Director of Human Rights of the Council of Europe</i>	14
I. Introductory report on "The Rights of the Sick" by Mr Guido Gerin, Professor of Law, President of the International Institute for Human Rights Studies, Trieste (Italy)	17
Individual contributions by Ombudsmen concerning "The Rights of the Sick":	
a. <i>Contribution by the Parliamentary Commissioner of the United Kingdom</i>	34
b. <i>Contribution by the Ombudsman of Ireland</i>	37
c. <i>Contribution by the Médiateur of France</i>	38
d. <i>Contribution by the Difensore Civico for the region of Friuli-Venezia-Giulia</i>	40
e. <i>Contribution by the Provedor de Justiça of Portugal</i>	44
f. <i>Contribution by the Difensore Civico of the Tuscany region</i>	46
g. <i>Contribution by the Ombudsman for the Canary Islands</i>	49
h. <i>Contribution by the First Deputy Defensor del Pueblo of Spain</i>	61
i. <i>Contribution by the Second Deputy Defensor del Pueblo of Spain</i>	64

j.	<i>Contribution by the Ombudsman of Catalonia (Spain)</i>	68
	Summary of the discussions on the first theme	75
II.	Introductory Report on "Equality between women and men" by Ms Ruth Nielsen, Professor at the Law Department of the Business School of Copenhagen (Denmark)	77
	Individual contributions by ombudsmen concerning "Equality between women and men":	
a.	<i>Contribution by the Parliamentary Commissioner of the United Kingdom</i>	89
b.	<i>Contribution by the Ombudsman of Ireland</i>	90
c.	<i>Contribution by the Médiateur of France</i>	91
d.	<i>Contribution by the Provedor de Justiça of Portugal</i>	93
e.	<i>Contribution by the Deputy Ombudsman of the Canary Islands</i>	94
f.	<i>Contribution by the First Deputy Defensor del Pueblo of Spain</i>	108
g.	<i>Contribution by the Equality Ombudsman of Finland</i>	116
	Summary of the discussions on the second theme	117
III.	Oral introductory report by Mr Carl Aage Nørgaard, President of the European Commission of Human Rights on means of co-operation between Ombudsmen of member States and between them and the Council of Europe	120
	Individual contributions by Ombudsmen on means of co-operation between Ombudsmen of member States and between them and the Council of Europe	
a.	<i>Contribution by the Difensore Civico of the Tuscany region</i>	127
b.	<i>Contribution by the National Ombudsman of the Netherlands</i>	129
c.	<i>Contribution by the Italian Advisory Commission</i>	136
	Summary of discussions on the third theme	139
Appendix:	List of Participants	141