Table of contents

FOREWORD	7
INTRODUCTION	9
1. INTERNET – ANYTIME, ANYWHERE	
Fact sheet 1 – Getting connected	13
Fact sheet 2 – Online presence and the cloud	19
Fact sheet 3 – Web 2.0, Web 3.0 and more	25
Fact sheet 4 – Blogs and vlogs	31
Fact sheet 5 – Internet on the go	37
2. INTERNET – CONNECTING IDEAS AND PEOPLE	
Fact sheet 6 – E-mail and communication	45
Fact sheet 7 – Chat and messaging media	49
Fact sheet 8 – Social networking and social sharing	55
Fact sheet 9 – Privacy and privacy settings	61
3. INTERNET – PARTICIPATING IN THE KNOWLEDGE SOCIETY	
Fact sheet 10 – Searching for information	71
Fact sheet 11 – Finding quality information on the Web	77
Fact sheet 12 – Distance learning and MOOCs	81
Fact sheet 13 – Shopping online	87
4. INTERNET – FOR EVERYONE	
Fact sheet 14 – Videos, music and images on the Internet	93
Fact sheet 15 – Creativity	99
Fact sheet 16 – Games	103
Fact sheet 17 – Digital citizenship	107
Fact sheet 18 – Digital parenting: positive and proactive	115
5. INTERNET – ADDRESSING THE CHALLENGE	
Fact sheet 19 – Cybercrime: spam, malware, fraud and security	123
Fact sheet 20 – Labelling and filtering	129
Fact sheet 21 – Online harassment: bullying, stalking and trolling	135
Fact sheet 22 – Getting assistance	141
6. INTERNET - LOOKING FORWARD	
Fact sheet 23 – Internet of things	147
Fact sheet 24 – Artificial intelligence, automation and disruptive technologies	151
Fact sheet 25 – Virtual and augmented reality	157
Fact sheet 26 – Are you the product? Big data, data mining and privacy	163