Contents

i

iii

Contributors

Introduction

Chapter

1	The Parliamentary Ombudsman after twenty-five years: Problems and solutions Roy Gregory and Jane Pearson	1
2	A Prison Ombudsman of sorts: The long road to reform [revised to take account of events and developments following the Conference] Mick Ryan and Tony Ward	37
3	Making bricks without straw: The Polish Ombudsman and the transition to democracy Howard Elcock	51
4	The Bedfordshire Ombudsperson: The first six months Elizabeth Hodder	59
5	The Local Government Ombudsman: Contemporary issues and challenges F G Laws	63