

Table of contents

INTRODUCTION AND OVERVIEW	5
OVERVIEW	7
MODULE ONE: WHY ARE WE HERE?	9
MODULE TWO: KEY CONCEPTS	21
MODULE 2 (A): KEY CONCEPTS AND DEFINITIONS – THE LGBTI COMMUNITY – HOMOPHOBIA, TRANSPHOBIA, STEREOTYPING AND DISCRIMINATION	22
MODULE 2 (B): KEY CONCEPTS AND DEFINITIONS – HATE CRIME	32
MODULE THREE: POLICING HATE CRIME AGAINST LGBTI PERSONS – A HUMAN RIGHTS AND ANTI-DISCRIMINATION APPROACH	41
MODULE FOUR: INVESTIGATING HATE CRIMES AGAINST LGBTI PERSONS	56
MODULE FIVE: WORKING WITH CIVIL SOCIETY ORGANISATIONS (CSOs)	92
GOING FURTHER: MAPPING HATE CRIME INVESTIGATION IN YOUR CONTEXT: THE POLICY FRAMEWORK	101
ANNEX ONE: MODEL AGENDAS FOR ONE-DAY AND TWO-DAY TRAINING SESSIONS	105